

Hurricane Katrina Update New Direction

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If you have information or photos you'd like to submit for consideration in the newsletter please send to maria.tolleson@navy.mil.

Renewing Your CAC Card

By Maria LoVasco Tolleson
SSC NOLA Public Affairs Officer

For some personnel, CAC (Common Access Cards) cards will be expiring soon and with the workforce scattered throughout the U.S. employees need to know where to go to get them renewed.

Personnel working in the New Orleans area can renew their cards at either of the Navy facilities in the metro area.

To make an appointment with the Naval Support Activity New Orleans in Algiers, log onto https://es.cac.navy.mil/signup.pl?site_id=NOPSD. The site allows you to search for an available date and time and to cancel an appointment if necessary.

The Naval Air Station Joint Reserve Base in Belle Chasse also issues CAC cards, Monday – Friday, 9:00 a.m. to 3:30 p.m. You can make an appointment by calling (504) 391-8326.

For both bring in a completed DD Form 1172-2 and your old CAC card. You can download the form at: <http://www.dtic.mil/whs/directives/infomgt/forms/forminfo/forminfo2479.html>. Make sure to get your supervisor's signature in Section III.

Personnel working at or close to Stennis Space Center can contact April Ladner at (228) 688-4161 to set up an appointment.

For those employees working at the Naval Air Station Pensacola contact (850) 452-4153 for the on-base Pass and ID Department. You will need to bring a completed DD Form 1172-2. Hours of operation are Monday through Friday from 7:30 a.m. to 3:45 p.m. on a first-come, first-served basis.

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New Secretary of the Navy

Donald C. Winter was sworn into office on January 3, 2006 as the 74th Secretary of the Navy. He will replace Gordon R. England who has also been serving as the Acting Deputy Secretary of Defense.

Prior to joining the administration of President George W. Bush, Dr. Winter served as a corporate vice president and president of Northrop Grumman's Mission Systems sector. In that position, he oversaw operation of the business and its 18,000 employees, providing information technology systems and services; systems engineering and analysis; systems development and integration; scientific, engineering, and technical services; and enterprise management services. Dr. Winter also served on the company's corporate policy council.

Previously, he served as president and CEO of TRW Systems; vice president and deputy general manager for group development of TRW's Space & Electronics business; and vice president and general manager of the defense systems division of TRW. From 1980 to 1982, he was with the Defense Advanced Research Projects Agency as program manager for space acquisition, tracking, and pointing programs.

Dr. Winter earned a bachelor's degree (with highest distinction) in physics from the University of Rochester in 1969. He received a master's degree and a doctorate in physics from the University of Michigan in 1970 and 1972, respectively. He is a 1979 graduate of the USC Management Policy Institute, a 1987 graduate of the UCLA Executive Program, and a 1991 graduate of the Harvard University Program for Senior Executives in National and International Security. In 2002, he was elected a member of the National Academy of Engineering.

As Secretary of the Navy, Dr. Winter is responsible for all the affairs of the Department of the Navy, including recruiting, organizing, supplying, equipping, training, mobilizing, and demobilizing. He also oversees the construction, outfitting, and repair of naval ships, equipment, and facilities. The office is also responsible for the formulation and implementation of naval policies and programs that are consistent with the national security policies and objectives established by the President and the Secretary of Defense.



Mandatory Antiterrorism Training

All military, civilian, and contractor employees of SSC New Orleans are required to complete annual Antiterrorism Level 1 Awareness Training. This year's training is found on the web and can be accessed from both work and home. This training must be completed by **Tuesday, February 28, 2006**.

Below are the instructions for accessing the training:

- Using your Internet browser enter the following link <https://atlevel1.dtic.mil/at/>
- Click on "Create a new training session".
- Establish your account by entering the requested information. Select "Northern Command (US)" in response to "Region".
- Click on "Sign In".
- Select your appropriate employment status.
- At Training Menu, select "Begin the Training"

Once training is completed and you have filled out the survey, you will have the opportunity to print and/or e-mail a certificate. Please print the certificate for your records and e-mail a copy to Ernie Mitchell at ernest.mitchell@navy.mil.

The New Direction newsletter is an authorized publication for members of the Space and Naval Warfare Systems Center New Orleans (SPAWARSYSCEN New Orleans) and their families. Its contents do not necessarily reflect the official views of the U.S. Government, the Department of Defense, or the U.S. Navy and do not imply endorsement thereof. The editorial content of this newsletter is prepared, edited, and provided by the Public Affairs Office of the SPAWARSYSCEN New Orleans located at 2251 Lakeshore Drive, New Orleans, LA. 70145-0001.

Content Retrieval Underway

(right) Employees look for their boxes in the parking garage to begin the task of dividing and discarding the contents. Items are being separated into three categories: personal belongings, government equipment, and government files.



(left) Jerry Shaw looks through his cubicle boxes at the SSC New Orleans facility to determine which items are salvageable and which will be discarded on site. Shaw works with Reserve Integrated Management System Financial Management (RIMS (FM)).

Accessing the SSC NOLA Facilities

All requests for visitor access to the SSC New Orleans facility must be coordinated in advance with the Security Department.

Please do not contact the gate guards directly. Email your request to both Keith Wheelock (Keith.Wheelock@navy.mil) and Ernest Mitchell (Ernest.Mitchell@navy.mil).

Your e-mail must contain the following information:

- * Identify if he/she is a temporary visitor or someone needing to be added to the Permanent Access List.
- * Visitor(s) First Name and Last Name (No Nicknames, Names are compared to their ID)
- * Visitor(s) Employer, Affiliation, or Command
- * Date(s) of Arrival/Departure - duration of visit must be stated
- * Approximate time of arrival and time of departure
- * Point of Contact (POC) for visitor. The POC's work extension and cell phone number if available. If possible, a second POC is recommended. POC must be an SSC New Orleans employee
- * Area/Location where visitor will be going

SSC NOLA Building Restoration

By Maria LoVasco Tolleson
SSC NOLA Public Affairs Officer



(top left) SSC New Orleans employees inventory the legacy equipment stored in the Building 4 Auditorium.



(top right) Office walls are gutted in Building 2 on the fifth floor alongside the worst hit wall.



(bottom left) All cubicles and carpeting have been stripped from this floor in preparation of remediation efforts.



(bottom right) The turnstiles and concierge's desk have already been treated with the remediation chemicals and have been sealed off.

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SSC NOLA Building Restoration (continued)



The audio-visual equipment in this Building 3 conference room has been wiped down and sealed. The commercial quality remediation chemicals used by the contractor are not available on the market to the average citizen.

These panels put in each opening leading onto a floor are zippered so that remediation workers can secure the floors yet still enter if needed. The chemicals have to sit 24 to 72 hours before work can continue on the floor.



This floor in Bldg. 4 is not as far along as other floors in other buildings as the remediation process is following a priority list.



A contractor with Belfor vacuums the floor with a HEPA filter vacuum. Belfor is an international disaster recovery company contracted by the University of New Orleans (UNO) Foundation.

Belfor contractors wipe down every square inch of surface on the Computer Operations floor in Building 3.



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Safe Haven Authorization to End

On February 24, Safe Haven Authorization ends for all Navy civilians displaced by last year's hurricanes. Task Force Navy Family has stated that there will be no extension of this deadline.

The goal of SSC New Orleans Leadership is to bring all employees back to the Greater New Orleans area to work from the SSC New Orleans site or in suitable alternate locations. However, it is understood that many employees do not have a home to return to.

The SSC New Orleans leadership has met with the Naval Support Activity (NSA) New Orleans Housing Office to assist our military and civilian employees in finding suitable housing upon their return to the city. Locally, the NSA New Orleans Housing Office has a variety of solutions to housing problems, including on-base housing, leased space in area motels, leased housing in the area, and trailers.

For those employees who have previously made their housing requirements known through their supervisors, if your status has changed and you no longer require housing, please notify your supervisor immediately so that he/she can let the leadership know.

If you have not already notified your chain-of-command that you will need housing, please send your supervisor an e-mail to that effect and copy furnish Sharon.clasen@navy.mil before you fill

out and fax the DD Form 1746.

To get on the housing assistance list, the Application for Assignment to Housing, [DD Form 1746](#), must be completed and faxed, along with a copy of your CAC card, to (504) 678-2403. It is imperative that you include good, multiple contact telephone numbers and e-mail addresses if possible. Additionally, provide extremely detailed information regarding your specific situation and what you perceive your housing needs will be in Block 21 (Remarks) of the application. As an example, if you only need a place to stay for several weeks while doing minor repairs to your home, you need to include that information, and include the dates shelter will be needed. A temporary motel may be the best solution in a case like this. If there are special needs not already described in Block 15 (Dependents Residing With Me), include that information in Block 21.

For those employees who were renting or have no mortgage, the first offer will probably be on-base housing and the fair market value is around \$1100.00 (which is what they will charge). Employees with mortgages could be eligible for assignment to a trailer or leased housing at \$1.00 per day rather than the on-base housing.

For more general information on Navy Housing, employees can go to www.housing.navy.mil.

Important Numbers and Web Sites

- Q Navy Global Distance Support Center (to update your location and contact information), 1-877-418-6824, Option 2 or www.anchordesk.navy.mil
- Q BUPERS 24-hour Helpline, 1-877-414-5358
- Q Safe Haven Orders, 1-866-239-0303
- Q 24-hour Support Hotline, 1-800-677-5327
- Q SSC NOLA Executive Officer, 1-850-452-5810
- Q Per Diem Rates <https://secureapp2.hqda.pentagon.mil/perdiem/perdiemrates.html>
- Q FEMA, 1-800-621-3362 or www.fema.gov
- Q Red Cross, www.redcross.org
- Q DOD Civilian Personnel Management Service: Hurricane Information for DOD Civilian Employees and Annuitants, <http://www.cpms.osd.mil/hurricaneinfo/index.htm>
- Q Civilian Employee Assistance Program, 1-800-677-LEAP
- Q Federal Tax Relief, www.irs.gov, select "help for hurricane victims"
- Q Guidance for Navy and Marine Corps Personnel in Hurricane Disaster Areas - <http://taskforcenavyfamily.navy.mil/Content/RecoveringFromADisaster-Final.pdf>

SSC NOLA Building Restoration (continued)



This floor in Building 4 is still being treated with desiccant. The pink lines on the walls designate where and how high the sheetrock will be torn out.



The NSIPS floor in Building 4 is making its way through the remediation process. All torn out items from the floors are sealed in bags and thrown out of windows to dumpsters below.



The computer consoles in the Systems Management Center, Building 3, fifth floor are draped against any recontamination.

Help Available

George Frilot, an SSC New Orleans employee and Catholic Deacon, would like to be of assistance to any member of the SSC New Orleans workforce who just needs to talk and have someone listen. George is currently working out of Trailer #8 on the SSC NOLA grounds, but he is also available at (504) 697-1065.

Spotlight: Chris LaFrance

By Teresa Leger
SSC NOLA Public Affairs Office

In the year and a half that Chris LaFrance has been working at the SSC New Orleans as a Network Security Analyst, he has made several trips to the Naval Air Station Joint Reserve Base (NAS JRB) in Ft. Worth, Texas as part of the Continuity of Operations Plan (COOP) team. However, this trip proved to be anything but routine.

On Friday, August 26, LaFrance received a call to report to Ft. Worth as soon as possible. Thinking this was similar to the previous COOP operation such as the year before for Hurricane Ivan, he decided to fly so that he would get there faster and would be able to immediately start getting operations up and running. He was in the air headed to Texas by 6:00 a.m. Saturday morning. Underestimating the enormity of what was to come, he left his vehicle behind, his air conditioner on in his apartment, all of his electronics plugged in, and his windows unprotected.

By 9:00 a.m. Saturday, LaFrance was on the ground in Ft. Worth checking the status of the network and critical systems. After everything checked out, he began to switch operations to Ft. Worth.

Although, the Commander, Navy Reserve Forces (CNRF) has had a second-

ary network established in Fort Worth for a few years, it had never actually been fully tested. "It was like the first bullet-proof vest; you made it, you tested it, in theory it would work, but until the first incident it was just a vest," said LaFrance. "By Sunday it was evident the true test had come."

As the applications began transferring their last bits of data and final configurations were being made, the frenzy began. "We were on the voice bridge troubleshooting numerous issues simultaneously, phones coming out of both ears and one on the desk," explained LaFrance.

The first major problems were with two critical Navy systems, the Defense Messaging System (DMS) and the Navy Reserve Order Writing System (NROWS). With DMS down the commands couldn't get their messages. With NROWS down the troops couldn't receive their orders.

A few weeks before Katrina hit, the SSC New Orleans and CNRF had undergone major changes as a result of Cyber Condition Zebra (CCZ). Those changes had not made it to Ft. Worth. "We fought to get the changes needed for CCZ, and it was twice as hard to get them to understand the extreme circumstances we were under and that we had to go back to the way they were before," said LaFrance.

NROWS was having accessibility issues



with the Navy Marine Corps Intranet (NMCI). It wasn't until 1:30 a.m. on Monday, August 29, that the issue was resolved.

As a member of the COOP team, LaFrance is traditionally responsible for managing the firewall, monitoring the network for security concerns, and assisting with troubleshooting connectivity issues.

Having made the CNRF network fairly stable by Monday morning, he immediately concerned himself with the SSC New Orleans and other legacy networks once it became evident that Hurricane Katrina was going to disable the New Orleans networks.

As days passed, it became more evident that the SSC New Orleans facilities were not going to be operational for some time. The decision was made to re-build the networks in Ft. Worth. The only problem was a lack of resources.

[Continued](#)

Spotlight: LaFrance (continued)

Devecchio Turner, Khan Nguyen, and LaFrance were able to pull together enough equipment to build a new network in a matter of days thanks to Paul Alberti, Lou Seifert, Commander Naval Reserve Intelligence Command (CNRIC) in Fort Worth and other SPAWAR commands who were able to lend or donate equipment.

Working 15 to 18 hours a day for 43 days straight, LaFrance stayed until the job was completed. "So much has happened it's all become a blur but filled with many lessons learned," said LaFrance.

LaFrance was awarded the AAC Employee of the Quarter for his extraordinary efforts. According to Phil Adams, Deputy Program Manager for SIM, he demonstrated exceptional skills and discipline. Adams, stated LaFrance saw that a job needed to be done and he did it by any means necessary to keep the systems going and the Navy functioning. He accomplished tasks that were not within his scope of duty because he recognized these were extraordinary circumstances and the job simply needed to be done.

He credits his success to the people he works with in the SSC New Orleans Security team. "I am lucky to be working in a department with some of the most knowledgeable and hardworking people and who have taught me so much," he said.

He acknowledges that he could not have made it through this ordeal if it were not for the help he received from Turner, Nguyen, Todd Olsen, Dwayne Green, Artis Silvester and others including ITC Cain from

CNRF. He looks forward to returning to the newly renovated buildings and having the opportunity to work alongside those he left behind in Ft. Worth.

"I can't exactly say I enjoyed myself, but despite the long hours and immense stress it was a learning experience and I would do it again if the situation presented itself," said LaFrance. "I love what I do and enjoy working with those around me."

LaFrance was pleasantly surprised when he arrived at his Kenner apartment to find his power had been restored, his air conditioning was running, there were no broken windows, no flooding, and no fried electronics. His vehicle was dirty and he lost the items in his refrigerator, but other than that he was able to move right back in, clean out the refrigerator and begin working back at the SSC New Orleans facilities as part of the reconstruction effort.

LaFrance is a graduate from the University of Southern Mississippi with a bachelor's degree in Computer Science. His programming knowledge has enabled him to write programs to automate his work as much as possible such as the program he wrote to parse log files and generate reports which reduces analysis time from about a week to an hour.

In addition to his Network Security tasks, LaFrance has been working on deploying Network Intrusion Detection Sensors (NIDS) and writing scripts to analyze the findings as well as deploying a nationwide VPN (Virtual Private Network) to facilitate secure communications for critical Manpower Personnel Training and Education (MPT&E) applications.

CAC Renewal (continued)

In Millington at the Naval Air Station Mid-South, call 901- 874-5581 or 5541 for an appointment. You'll need to bring a completed local form 5530 from your sponsor organization's Security Department, your CAC card, and a driver's license or military ID.

In Fort Worth at the Naval Air Station Joint Reserve Base, the hours of operation are Monday through Saturday from 9:00 a.m. to 3:00 p.m. on a walk-in basis. You must have a completed DD Form 1172-2. Call 1-817-782-5000 and select the option for the ID Card Section for the location.

For contractors an automated process, the Contractor Verification System (CVS), is presently being fielded and should be online within the next few weeks. The CVS is a web-based portal accessible from any computer with a web browser. Currently there is no ability for any of the CAC Offices to issue or reissue CAC cards for contractors. The Defense Manpower Data Center (DMDC) suspended this program on 1 October 2005.

As soon as the new system for contractors is finalized our workforce will be informed of the new process.

APPLICATION FOR ASSIGNMENT TO HOUSING

PRIVACY ACT STATEMENT

AUTHORITY: 5 USC 5911 & 5912.
PRINCIPAL PURPOSE: To identify customer needs for assistance and housing requirements.
ROUTINE USE: None.
DISCLOSURE: Voluntary; however, failure to provide the requested information will result in our inability to assist you.

GENERAL INSTRUCTIONS

This form provides the Housing Office with information that will be used to provide you with military and/or community housing. **All items not listed are self-explanatory.** SECTION I (APPLICANT INFORMATION), SECTION II (MILITARY CAREER INFORMATION), SECTION III (DEPENDENT DATA), AND SECTION VI (HOUSING DATA) are to be completed by the applicant. Information on military spouses is now being requested for Basic Allowance for Quarters (BAQ) entitlement which must be included on your Military Pay Order that is forwarded to your respective financial center.

1. TYPE SERVICE DESIRED

Military Applicants: If temporary community housing is desired while awaiting military housing, mark both boxes in Item 1, and answer all questions.

Civilian Applicants: Mark the box "Housing Referral" services in Item 1b, and answer all questions.

SECTION I - APPLICANT INFORMATION

5. DOD COMPONENT

Army, Navy, Air Force, etc.

6. ADDRESS

Enter complete current address (*street number and name, apartment number, city, state/country and the 9-digit ZIP code*).

12. INSTALLATION/ORGANIZATION TRANSFERRED FROM

Enter the name of the installation you transferred from.

13. INSTALLATION/ORGANIZATION TRANSFERRED TO

Enter the name of the installation to which you are applying for housing. Include the name of the Organization/Department you will be assigned to.

SECTION II - MILITARY CAREER INFORMATION

14. DATES (*Military Applications/Military Spouse Only*)

Enter dates in order of YYMMDD. (*May 17, 1993, would be entered as 930517*).

- Enter the date your current rate/rank was effective.
- Enter your active duty service computation date.
- Enter the time (*in months*) that you have remaining on active duty.
- Enter the effective date you were dropped from accountability at your previous duty station and gained on the rolls at your new duty station for record purposes. For overseas assignment, enter your date of departure from CONUS.
- Enter your official report date (*from your PCS orders*).
- Enter your estimated arrival date.

SECTION III - DEPENDENT DATA

15. DEPENDENTS RESIDING WITH ME

a. through d. List requested data for all authorized dependents who will be residing with you.

e. Provide the Housing Office with information regarding any handicapped dependent or special family health problems that might influence your preference for a particular type of housing; *i.e., single level vs. two story, ramps for wheelchairs, expected additions to family, etc.*

SECTION IV - HOUSING DATA

16 - 21. Self-explanatory.

22. SIGNATURE

The applicant must sign the DD Form 1746.

23. DATE SUBMITTED

Enter the date the application was submitted to the Housing Office.

SECTION V - DISPOSITION (*To be completed by the Housing Office*)

24. MILITARY HOUSING

- Application Received.** Enter the year, month, day and time the application was received in the Housing Office.
- Application Effective.** Enter the date of change of duty station (*Line 14d*) or other date that will be the effective (*control*) date.
- DD Form 1747 Provided.** Enter the date that the DD Form 1747 was sent to the military applicant.
- Housing Availability.** Enter the item letter for the applicable box(es) marked under Item 4 of the DD Form 1747 returned to the applicant.
- Applicant Placed on Waiting List.** Enter the identification of the assignment waiting list(s) to which the applicant is placed.
- Effective Placement.** The effective date and time of the applicant's placement on the list(s).
- Bedrooms Requirement.** Enter the number of bedrooms required, based on dependent data in Item 15.
- Date Unit Assigned.** Enter the date the unit was assigned.